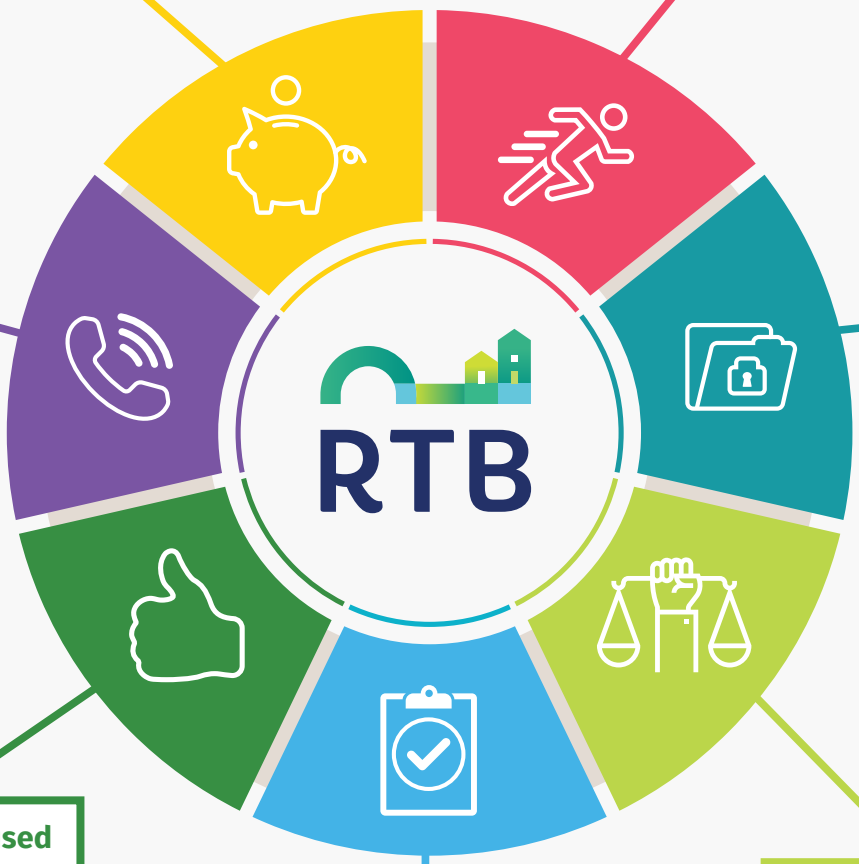
Mediation

Mediation is a free and fast service provided by the RTB that helps Landlords and Tenants find solutions to disputes.



Free
Mediation is a free service.

Fast
Mediation is the quickest dispute resolution method available.

Convenient
Most mediations are by phone. This means you can take a call in a place that suits you.

Confidential
Mediation agreements are not published on the RTB website. And in telephone mediation you only talk to the mediator.

Solution Focused
In mediation, you help to make the agreement. Both parties work with the mediator to find a solution that suits everyone.

Proven Results
Mediation agreements have a high success rate, year on year.

Appeal Options
You have a right to appeal if you are not satisfied with the mediation outcome.

RTB Bord um Thionóntachtaí Cónaithe
Residential Tenancies Board

For a full overview of the dispute resolution services offered by the RTB, please visit **www.rtb.ie**.